

Thank you for the opportunity to comment on N2021-1.

I oppose any changes in policy or procedure that would further increase delivery times and reduce times and/or locations of local postal branches. I rely upon the mail for delivery of my medications. I have already had delivery delays resulting in days without my necessary medications. I don't live in a remote rural area. I live in a suburban area which, prior to Mr. DeJoy's 2020 changes, experienced regular, reliable mail service. I have spoken to our local carrier and have noted the despair and frustration she feels in not being able to service her long-time "customers" in a timely and efficient manner.

Any changes made in 2020 that can be reversed should be reversed. Furthermore, the changes proposed in N2021-1 that will directly impact the quality and timeliness of service must be removed from any proposed policy changes. There is a lot to repair from the damage already done by Mr. DeJoy. Do not allow him to further impair the ability of the post office to function. We don't want a privatized mail service. We want the same post office that this country has relied upon for over two hundred years.

Our postal system isn't perfect, but it wasn't broken until 2020. You can fix it. Do so.

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